

BART A. PATTYN

# Multi-Cultural Leader for Growth & Turnaround Banking, Insurance, Tech – Europe, Asia, Latin America

## CAREER SUMMARY

<u>Global Multi-cultural Senior Executive</u> in Insurance and Banking creating highgrowth sustainable multinational businesses.

Recognized <u>Interim Manager</u> and Consultant for <u>Growth Strategies</u> and Execution, Team & Sales Organization and Cultural Transformation. <u>Turnaround</u> & Crisis Manager

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## PROFESSIONAL EXPERIENCE

BART A. PATTYN MANAGEMENT B.V. (BELGIUM)

2018-...

## Interim CEO – Growth & Turn-around Manager

Interim Executive Management & Strategy Consultancy for growth & turn-around.

- <u>Invibes Advertising s.a.</u> (Paris France): Private Equity backed (Genesis Capital) Programmatic Advertising, focussing on In-feed ads, with Photo, Video and Poll formats, based on walled garden structure. Defined External Growth & Recruitment strategy and Compliance structure to obtain additional EUR 1 mln in PE investment
- <u>3W Smart Human Capital Group n.v.</u> (Antwerp, Belgium): Private Investment backed Executive Search & Interim Management company. Resolved Sales Team Crisis and implemented >50% p.a. Growth Strategy.
- <u>City of Nieuwpoort</u> (Belgium): Elaborated #Vision20.30 city strategic plan and got Town Council approval.
- <u>Air France KLM</u> and <u>AeroMexico</u>: Customer Services Advisory for Business- and First-class products.
- ChienMarin Farm Residences: Completed Renovation of Historic Farm complex in Flanders.

## COFACE S.A. (PARIS, FRANCE)

2000-2018

## Member Group Executive Committee.

Turned falling sales into a Global Growth Strategy for Trade Credit Insurance.

- Listed the company on Paris Stock exchange in 2014.
- Accelerated <u>Digital Transformation</u>, both Risk side (Company Information & Underwriting) and Client side (Distribution & Customer experience)
- Energized company Culture through Agile Management.

### President & CEO Coface Latin America (Mexico)

2004-2018

Build the undisputed leader in Trade Credit Insurance in Latin America, with top-performing teams, 36% market share, a low-cost base and level of claims.

- Optimized Regional P&L, team of 600 in 10 countries, recruitment & organization of teams (Matrix structure).
- Appointed Chairman of the Board of Directors of 5 Insurance subsidiaries and of SBCE (Seguradora Brasileira de Crédito à Exportação s.a. a joint venture with Banco do Brazil and BNDES, i.e. Brazilian Government).
- Obtained regulatory approval, ongoing contacts with Regulators. Implemented Solvency 2 in all countries.
- Started & Managed 8 insurance companies (of which 6 greenfield), 6 Services and 1 Holding company.
- Acquisition of SBCE in Brazil and Merged 2 insurance companies.
- Closing 3 companies and managed 1 insurance company in run-off
- Established a s100-team strong Shared Services Centre for North and Latin America plus Spain and Portugal.
- Grew Regional turnover from USD 7 mln to USD 130 mln.
  - o growth 17% in 2017, 15% profit margin before reinsurance.
  - o Increased market share +18% to 36%
  - o Approx. USD 100 bn in Trade Credit exposure.
  - o Highest insurance growth of all 7 Coface regions.
- Turn-around of the business after the 2008-09 and 2014 Crisis in Latin America and return to profitability.
- Industry Referent, Keynote speaker, Board member of Chamber of Commerce.
- President (2 mandates) & Secretary general of ALASECE (Latin American Trace Credit Insurance association)

Reporting to Group CEO, reports from 7 Country and 7 Functional Regional Manager plus 2<sup>nd</sup> Level Control Managers

2000 2010

## Regional CEO Coface South Asia Pacific (Singapore)

- Managed Regional P&L, team of 70 staff in 5 countries, recruited teams and organized a regional Matrix structure.
- Obtained Insurance License and Started greenfield insurance company
- Succeeded in Acquisition of Managing General Agency (MGA) in Australia
- Grew from greenfield to USD 30 mln turnover, highest growth of all Coface regions

#### KBC BANK & INSURANCE N.V. (BRUSSELS, BELGIUM)

### Chief Executive Officer (CEO) KBC Bank India & South Asia (Mumbai, India)

- Managed country P&L, Team of 80 staff, Recruited the full team.
- Obtained Banking Licence and started greenfield bank as Branch of Belgian Banking group
- Activities include Corporate Banking, Credit, Lending, Treasury, funding, hedging, ALCO
- Achieved break even after 9 months, with approx. USD 1 Bn in portfolio

### Earlier Assignments and Employers

KBC Bank n.v. New York Branch (New York, USA): Deputy General Manager

Kredietbank n.v. India LPO (Mumbai, India): Senior Representative

Kredietbank n.v. Singapore Branch (Singapore): Head of Corporate Banking & Syndications

Kredietbank n.v. Spain representative office (Madrid, Spain): Director

Irish Intercontinental Bank Ltd. (Dublin, Ireland): Commercial Manager

Infosoft n.v. (Harelbeke, Belgium): Software Design

## CORE LEADERSHIP DIMENSIONS

- Competencies: Global Perspective Strategic Vision Aligns Execution Engages & Inspires Develops Talent
- Traits: Social Leadership High Energy Agility
- Drivers: Independence Collaboration Challenges
- Experience: Leadership Commercial Development & Market Share increase Growth Deneration Mergers & Acquisitions – Lean & Agile Management – Volatility and Ambiguity – Crisis Management & Turnaround -

#### **EDUCATION**

- Catholic University Leuven (KU Leuven), Belgium
  Master of Engineering in Computer Science (Honours)
- INSEAD (Fontainebleau, France)

Executive Education (3 residential programs, including Change Management)

#### LANGUAGES

- Dutch Native Speaker
- English & Spanish Completely Bilingual
- French Advanced professional fluency
- German & Portuguese Basic knowledge

#### OTHER INFORMATION

- Member of Institute of Interim Management (London, United Kingdom)
- President (2 mandates) & Secretary general of ALASECE (Latin American Trace Credit Insurance association)
- Annual participation as Speaker in Trade Credit Insurance association ICISA
- Member of Air France KLM Customer Service Advisory Board
- Aviation and Travel expert and referent
- Guest faculty for APEC (Asia Pacific Economic Council) in Manilla (Philippines) on Systems design in Insurance
- Expert on Republic of Singapore ERC (Economic Review Committee)
- Mercer IPE of 68
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